

# California Child Abuse Reporting

## **Who do I contact to report an incident in California?**

Local Police or Sherriff's department; county probation department; or a county welfare department.

See below for a link to the county-specific hotlines:

<https://www.cdss.ca.gov/reporting/report-abuse/child-protective-services/report-child-abuse>

An initial report is required by phone. Mandated reporters are then required to prepare and send, fax, or electronically transmit a written follow up report within 36 hours of receiving the information concerning the incident. **California, Penal Code § 11166(a)**.

If you believe a child is in immediate danger, call 911.

## **How much time do I have to report an incident?**

"A mandated reporter shall make a report to an agency whenever the mandated reporter, in his or her professional capacity or within the scope of his or her employment, has knowledge of or observes a child whom the mandated reporter knows or reasonably suspects has been the victim of child abuse or neglect. The mandated reporter shall make an initial report by telephone to the agency **immediately or as soon as is practicably possible**, and shall prepare and send, fax, or electronically transmit a written follow up report within 36 hours of receiving the information concerning the incident." **Cal. Penal Code §11166(a)**.

## **What is "child abuse or neglect" in California?**

“Child abuse or neglect” includes physical injury or death inflicted by other than accidental means upon a child by another person, sexual abuse as defined in Section 11165.1<sup>1</sup>, neglect as defined in Section 11165.2<sup>2</sup>, the willful harming or injuring of a child or the endangering of the

<sup>1</sup> Sexual abuse means sexual assault or sexual exploitation as defined by the following:

- (a) Sexual assault means conduct in violation of one of more of the following sections: Section 261 (rape), subdivision (d) of Section 261.5 (statutory rape), Section 264.1 (rape in concert), Section 285 (incest), Section 286 (sodomy), Section 287 or former Section 288a (oral copulation), subdivision (a) or (b) of, or paragraph (1) of subdivision (c) of, Section 288 (lewd or lascivious acts upon a child), Section 289 (sexual penetration), or Section 647.6 (child molestation). “Sexual assault” for the purposes of this article does not include voluntary conduct in violation of Section 286, 287, or 289, or former Section 288a, if there are no indicators of abuse, unless the conduct is between a person 21 years of age or older and a minor who is under 16 years of age.
- (b) Conduct described as “sexual assault” includes, but is not limited to, all of the following:
  - (1) Penetration, however slight, of the vagina or anal opening of one person by the penis of another person, whether or not there is the emission of semen.
  - (2) Sexual contact between the genitals or anal opening of one person and the mouth or tongue of another person.
  - (3) Intrusion by one person into the genitals or anal opening of another person, including the use of an object for this purpose, except that, it does not include acts performed for a valid medical purpose.
  - (4) The intentional touching of the genitals or intimate parts, including the breasts, genital area, groin, inner thighs, and buttocks, or the clothing covering them, of a child, or of the perpetrator by a child, for purposes of sexual arousal or gratification, except that it does not include acts which may reasonably be construed to be normal caretaker responsibilities; interactions with, or demonstrations of affection for, the child; or acts performed for a valid medical purpose.
  - (5) The intentional masturbation of the perpetrator’s genitals in the presence of a child
- (c) “Sexual exploitation” refers to any of the following:
  - (1) Conduct involving matter depicting a minor engaged in obscene acts in violation of Section 311.2 (preparing, selling, or distributing obscene matter) or subdivision (a) of Section 311.4 (employment of minor to perform obscene acts).
  - (2) A person who knowingly promotes, aids, or assists, employs, uses, persuades, induces, or coerces a child, or a person responsible for a child’s welfare, who knowingly permits or encourages a child to engage in, or assist others to engage in, prostitution or a live performance involving obscene sexual conduct, or to either pose or model alone or with others for purposes of preparing a film, photograph, negative, slide, drawing, painting, or other pictorial depiction, involving obscene sexual conduct. For the purpose of this section, “person responsible for a child’s welfare” means a parent, guardian, foster parent, or a licensed administrator or employee of a public or private residential home, residential school, or other residential institution.
  - (3) A person who depicts a child in, or who knowingly develops, duplicates, prints, downloads, streams, accesses through any electronic or digital media, or exchanges, a film, photograph, videotape, video recording, negative, or slide in which a child is engaged in an act of obscene sexual conduct, except for those activities by law enforcement and prosecution agencies and other persons described in subdivisions (c) and (e) of Section 311.3.

<sup>2</sup> “Neglect” means the negligent treatment or the maltreat of a child by a person responsible for the child’s welfare under circumstances indicating harm or threatened harm to the child’s health or welfare. The term includes both acts and omissions on the part of the responsible party.

- a. “Severe neglect” means the negligent failure of a person having the care or custody of a child to protect the child from severe malnutrition or medically diagnosed nonorganic failure to thrive. “Severe neglect” also means those situations of neglect where any person having the care or custody of a child willfully causes or permits the person or health of the child to be placed in a situation such that their person or health is endangered, as proscribed by Section 11165.3, including the intentional failure to provide adequate food, clothing, shelter, or medical care.
- b. “General neglect” means the negligent failure of a person having the care or custody of a child to provide adequate food, clothing, shelter, medical care, or supervision where no physical injury to the child has occurred, but the child is at substantial risk of suffering serious physical harm or illness. “General neglect” does not include a parent’s economic disadvantage.

person or health of a child, as defined in Section 11165.3<sup>3</sup>, and unlawful corporal punishment or injury as defined in Section 11165.4<sup>4</sup>. “Child abuse or neglect” does not include a mutual affray between minors. “Child abuse or neglect” does not include an injury caused by reasonable and necessary force used by a peace officer acting within the course and scope of his or her employment as a peace officer.

**Cal. Penal Code §11165.6.**

**Who is a mandatory reporter in California?**

Mandatory reporters in California are: teachers; instructional aides; teacher's aide or teacher's assistant employed by a public or private school; a classified employee of a public school; an administrative officer or supervisor of child welfare and attendance, or a certificated pupil personnel employee of a public or private school; an administrator of a public or private day camp; an administrator or employee of a public or private youth center, youth recreation program, or youth organization; an administrator, board member, or employee of a public or private organization whose duties require direct contact and supervision of children; an employee of a county office of education or the State Department of Education whose duties bring the employee into contact with children on a regular basis; a licensee, an administrator, or an employee of a licensed child care facility or community care facility, except those licensed community care facilities exclusively serving adults and seniors; a Head Start program teacher; a licensing worker or licensing evaluator employed by a licensing agency, as defined in Section 11165.11<sup>5</sup>; a public assistance worker; an employee of a child care institution, including, but not limited to, foster parents, group home personnel, and personnel of residential care facilities; a

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For the purposes of this chapter, a child receiving treatment by spiritual means as provided in Section 16509.1 of the Welfare and Institutions Code or not receiving specified medical treatment for religious reasons, shall not for that reason alone be considered a neglected child. An informed and appropriate medical decision made by parent or guardian after consultation with a physician or physicians who have examined the minor does not constitute neglect.

<sup>3</sup> “the willful harming or injuring of a child or the endangering of the person or health of a child,” means a situation in which any person willfully causes or permits any child to suffer, or inflicts thereon, unjustifiable physical pain or mental suffering, or having the care or custody of any child, willfully causes or permits the person or health of the child to be placed in a situation in which his or her person or health is endangered.

<sup>4</sup> “unlawful corporal punishment or injury” means a situation where any person willfully inflicts upon any child any cruel or inhuman corporal punishment or injury resulting in a traumatic condition. It does not include an amount of force that is reasonable and necessary for a person employed by or engaged in a public school to quell a disturbance threatening physical injury to person or damage to property, for purposes of self-defense, or to obtain possession of weapons or other dangerous objects within the control of the pupil, as authorized by Section 49001 of the Education Code. It also does not include the exercise of the degree of physical control authorized by Section 44807 of the Education Code. It also does not include an injury caused by reasonable and necessary force used by a peace officer acting within the course and scope of his or her employment as a peace officer.

<sup>5</sup> As used in this article, “licensing agency” means the State Department of Social Services office responsible for the licensing and enforcement of the California Community Care Facilities Act (Chapter 3 (commencing with Section 1500) of Division 2 of the Health and Safety Code), the California Child Day Care Act (Chapter 3.4 (commencing with Section 1596.70) of Division 2 of the Health and Safety Code), and Chapter 3.5 (commencing with Section 1596.90) of Division 2 of the Health and Safety Code), or the county licensing agency which has contracted with the state for performance of those duties.

social worker, probation officer, or parole officer; an employee of a school district police or security department; a person who is an administrator or presenter of, or a counselor in, a child abuse prevention program in a public or private school; a district attorney investigator, inspector, or local child support agency caseworker, unless the investigator, inspector, or caseworker is working with an attorney appointed pursuant to Section 317 of the Welfare and Institutions Code to represent a minor; a peace officer, as defined in Chapter 4.5 (commencing with Section 830) of Title 3 of Part 2, who is not otherwise described in this section; a firefighter, except for volunteer firefighters; a physician and surgeon, psychiatrist, psychologist, dentist, resident, intern, podiatrist, chiropractor, licensed nurse, dental hygienist, optometrist, marriage and family therapist, clinical social worker, professional clinical counselor, or any other person who is currently licensed under Division 2 (commencing with Section 500) of the Business and Professions Code; an emergency medical technician I or II, paramedic, or other person certified pursuant to Division 2.5 (commencing with Section 1797) of the Health and Safety Code; a psychological assistant registered pursuant to Section 2913 of the Business and Professions Code; a marriage and family therapist trainee, as defined in subdivision (c) of Section 4980.03 of the Business and Professions Code; an unlicensed associate marriage and family therapist registered under Section 4980.44 of the Business and Professions Code; a state or county public health employee who treats a minor for venereal disease or any other condition; a coroner; a medical examiner or other person who performs autopsies; a commercial film and photographic print or image processor as specified in subdivision (e) of Section 11166.<sup>6</sup>; a child visitation monitor<sup>7</sup>; an animal control officer or humane society officer<sup>8</sup>; a clergy member<sup>9</sup>; any custodian of records of a clergy member, as specified in this section and subdivision (d) of Section 11166; an employee of any police department, county sheriff's department, county probation department, or county welfare department; an employee or volunteer of a Court Appointed Special Advocate program, as defined in Rule 5.655 of the California Rules of Court; a custodial officer, as defined in Section 831.5; a person providing services to a minor child under Section

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<sup>6</sup> As used in this article, "commercial film and photographic print or image processor" means a person who develops exposed photographic film into negatives, slides, or prints, or who makes prints from negatives or slides, or who prepares, publishes, produces, develops, duplicates, or prints any representation of information, data, or an image, including but not limited to any film, filmstrip, photograph, negative, slide, photocopy, videotape, video laser disc, computer hardware, computer software, computer floppy disk, data storage medium, CD-ROM, computer-generated equipment, or computer-generated image, for compensation. The term includes any employee of that person; it does not include a person who develop film or makes prints or images for a public agency."

<sup>7</sup> As used in this article, "child visitation monitor" means a person who, for financial compensation, acts as a monitor of a visit between a child and another person when the monitoring of that visit has been ordered by a court of law.

<sup>8</sup> For the purposes of this article, the following terms have the following meanings: (A) "Animal control officer" means a person employed by a city, county, or city and county for the purpose of enforcing animal control laws or regulations. (B) "Human society officer" means a person appointed or employed by a public or private entity as a human officer who is qualified pursuant to Section 14502 or 14503 of the Corporations Code.

<sup>9</sup> "As specified in subdivision (d) of Section 11166. As used in this article, 'clergy member' means a priest, minister, rabbi, religious practitioner, or similar functionary of a church, temple, or recognized denomination or organization."

12300 or 12300.1 of the Welfare and Institutions Code; an alcohol and drug counselor<sup>10</sup>; a clinical counselor trainee, as defined in subdivision (g) of Section 4999.12 of the Business and Professions Code; an associate professional clinical counselor registered under Section 4999.42 of the Business and Professions Code; an employee or administrator of a public or private postsecondary educational institution, whose duties bring the administrator or employee into contact with children on a regular basis, or who supervises those whose duties bring the administrator or employee into contact with children on a regular basis, as to child abuse or neglect occurring on that institution's premises or at an official activity of, or program conducted by, the institution. Nothing in this paragraph shall be construed as altering the lawyer-client privilege as set forth in Article 3 (commencing with Section 950) of Chapter 4 of Division 8 of the Evidence Code; an athletic coach, athletic administrator, or athletic director employed by any public or private school that provides any combination of instruction for kindergarten, or grades 1 to 12, inclusive; and a commercial computer technician as specified in subdivision (e) of Section 11166<sup>11</sup>; any athletic coach, including, but not limited to, an assistant coach or a graduate assistant involved in coaching, at public or private postsecondary educational institutions; an individual certified by a licensed foster family agency as a certified family home as defined in Section 1506 of the Health and Safety Code; and an individual approved as a resource family, as defined in Section 1517 of the Health and Safety Code and Section 16519.5 of the Welfare and Institutions Code; a qualified autism service provider, a qualified autism service professional, or a qualified autism service paraprofessional, as defined in Section 1374.73 of the Health and Safety Code and Section 10144.51 of the Insurance Code; a human resource employee of a business subject to Part 2.5 (commencing with section 12900) of Division 3 of Title 2 of the Government Code that employs minors<sup>12</sup>; an adult person whose duties require direct contact with and supervision of minors in the performance of the minors' duties in the

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<sup>10</sup> As used in this article, an "alcohol and drug counselor" is a person providing counseling, therapy, or other clinical services for a state licensed or certified drug, alcohol, or drug and alcohol treatment program. However, alcohol or drug abuse, or both alcohol and drug abuse, is not, in and of itself, a sufficient basis for reporting child abuse or neglect.

<sup>11</sup> As used in this article, "commercial computer technician" means a person who works for a company that is in the business of repairing, installing, or otherwise servicing a computer or computer component, including, but not limited to, a computer part, device, memory storage or recording mechanism, auxiliary storage recording or memory capacity, or any other material relating to the operation and maintenance of a computer or computer network system, for a fee. An employer who provides an electronic communications service or a remote computing service to the public shall be deemed to comply with this article if that employer complies with Section 2258A of Title 18 of the United States Code.

(B) An employer of a commercial computer technician may implement internal procedures for facilitating reporting consistent with this article. These procedures may direct employees who are mandated reporters under this paragraph to report materials described in subdivision (e) of Section 11166 to an employee who is designated by the employer to receive the reports. An employee who is designated to receive reports under this subparagraph shall be a commercial computer technician for purposes of this article. A commercial computer technician who makes a report to the designated employee pursuant to this subparagraph shall be deemed to have complied with the requirements of this article and shall be subject to the protections afforded to mandated reporters, including, but not limited to, those protections afforded by Section 11172.

<sup>12</sup> For purposes of this section, a "human resource employee" is the employee or employees designated by the employer to accept any complaints of misconduct as required by Chapter 6 (commencing with Section 12940) of Part 2.8 of Division 3 of Title 2 of the Government Code.

workplace of a business subject to Part 2.8 (commencing with Section 12900) of Division 3 of Title 2 of the Government Code is a mandated reporter of sexual abuse, as defined in Section 11165. Nothing in this paragraph shall be construed to modify or limit the person's duty to report known or suspected child abuse or neglect when the person is acting in some other capacity that would otherwise make the person a mandated reporter. **Cal. Penal Code §11165.7.**

**Are Clergy mandatory reporters in California?**

Yes.

**Cal. Penal Code §11165.7(32).**

**Is there an exception for penitential communication in California?**

Yes. "A clergy member who acquires knowledge or a reasonable suspicion of child abuse or neglect during a penitential communication" is not required to report. Cal. Penal Code §11166(d)(1) However, there is no exception if the clergy is acting in some other capacity. **Cal. Penal Code §11166(d)(2).**

**If there is a penitential communication in California, how do you define such a communication?**

A "penitential communication" means a communication, intended to be in confidence, including, but not limited to, a sacramental confession, made to a clergy member who, in the course of the discipline or practice of his or her church, denomination, or organization, is authorized or accustomed to hear those communications, and under the discipline, tenets, customs, or practices of his or her church, denomination, or organization, has a duty to keep those communications secret. Nothing in this subdivision shall be construed to modify or limit a clergy member's duty to report known or suspected child abuse or neglect when the clergy member is acting in some other capacity that would otherwise make the clergy member a mandated reporter. **Cal. Penal Code §11166(d)(1)(2).**

**Where can I find California law on child abuse?**

<https://leginfo.legislature.ca.gov/faces/codes.xhtml>